

Care & Maintenance Procedures

To ensure durability and longevity of the product, it is important to clean and care for the merchandise. Cleaning and inspecting the product is part of standard maintenance and upkeep. This should be done at regular intervals.

Note: Warranty may be voided if proper maintenance procedures are not followed.

General Products

The following should serve as a baseline for basic care and maintenance. Additional steps or processes can and should be taken to maintain your furniture, but nothing less than the following. Dust and clean with a dry cloth on a regular basis. Remove pieces of debris and food particles. Minimize exposure to direct sunlight.

See material specific instructions detailed in the following sections. If you are still unsure how to maintain a product or have questions about a specific cleaning product/method, please contact Venue Industries or your Sales Rep.

Finished Wood Tabletops / Components

Clean and maintain with a standard wood furniture cleaner or polish. Never use an abrasive cleaning product, even if it states its suitable for wood surfaces. Dust regularly with a dry cloth or microfiber. Clean up spills or liquids immediately. Use drink coasters when possible. Avoid direct sunlight or excessive temperatures.

Outdoor Furniture

Warm water only. No soaps or abrasive cleaners. Teak or other hardwoods may require regular oiling to maintain color and durability. Contact your rep for more info about your specific outdoor product.

Metal Components

Wipe down with a damp cloth followed by a dry cloth. Most metal cleaners are abrasive and should NOT be used on Venue Industries products. Clean up any spills or liquids near metal products immediately. Touch up pens/paint can be provided for powder coated products upon request.

Upholstery

Soap and warm water are the only approved cleaning products by Venue Industries, for any upholstered product. Additional product cleaning instructions can be found on the manufacturer's website. Contact your rep for more info. Venue Industries will not warranty cleaning with products other than soap and warm water. Customers should contact the textile manufacturer if damages occur due to stains or cleaning.

COM

Refer to manufacturers' cleaning and care instructions ONLY. Contact your rep or specifier for more info. Venue does not warranty any aspect of COM material.

Laminates

Damp cloth followed by a dry cloth. Hard surface cleaner or laminate specific cleaners are available, BUT should only be used after reviewing laminate manufacturers cleaning instructions. No abrasive cleaners. Contact your rep for more info or visit laminate manufacturers website.